

Amplios Academy

Amplios Consultants Pte Ltd

Performance improvement consultants

www.amplios.net



Business Process Reengineering

A two-day workshop for managers in a changing world

Training objectives

The purpose of this seminar is to:

- Communicate the concepts of Business Process Reengineering (BPR)
- Equip the participants with fundamental BPR skills
- Explain how to assess the best approach to BPR implementation in different organizations

Training method

The training method involves:

- Description of the theory
- Reinforcement of the theory by case studies
- Involvement of the participants by techniques such as role play and games
- Reinforcement of the learning by techniques such as mini-quiz
- Resolution of queries by question-and-answer

Training content

The training covers topics such as:

- Profiling the customer
- Determining anomalies in worker roles & responsibilities
- Mapping essential business processes
- Incorporating business patterns for knowledge reuse
- Identifying symptoms of process dysfunction
- Streamlining the organization
- Establishing the process boundary
- Describing workflow
- Eliminating process redundancy
- Simulating a business process
- Evaluating vendor competency

Who should attend

The seminar is intended for senior executives, managers and supervisors