

Amplios Academy

Amplios Consultants Pte Ltd

Performance improvement consultants

www.amplios.net

Government Performance Measurement

A two-day workshop for managers in a changing world

Training objectives

The purpose of this seminar is to:

- Communicate the benefits, techniques and risks of performance measurement in government
- Equip the participants with fundamental government performance measurement (GPM) skills
- Explain how to link GPM to other techniques such as 360 degree feedback and Balanced Scorecard

Training method

The training method involves:

- Description of the theory
- Reinforcement of the theory by case studies
- Involvement of the participants by techniques such as role play and games
- Reinforcement of the learning by techniques such as mini-quiz
- Resolution of queries by question-and-answer

Training content

The training covers topics such as:

- The development of Key Performance Indicators in Government
- Typical KPIs in the various departments, for example:
 - Chief Executive
 - Finance
 - Trade & Industry
 - Education
 - Health
 - Law
 - Defence
 - Energy
 - Communications & Technology
 - Environment
- The role of benchmarking
- The role of behavior management

Who should attend

The seminar is intended for senior government personnel, managers and HR managers